



THE RITZ-CARLTON

ABU DHABI, GRAND CANAL

PET ACCEPTANCE

We are delighted to welcome you and your pet to The Ritz-Carlton Abu Dhabi, Grand Canal. It is truly our pleasure to have you with us, and we look forward to creating a memorable and comfortable stay for both you and your companion. To ensure the safety, comfort, and enjoyment of all our guests, we kindly ask for your cooperation with the following guidelines throughout your stay:

1. Sanitizing, Cleaning & Damage Charges: The following standard cleaning and sanitization charges will apply during your stay:
 - **AED 70 cleaning fee per day**
 - **One-time sanitization fee of AED 500 for short stays; for long stays, total charges are capped at AED 1,000 per stay, as agreed within the contracted stay dates**

You will be responsible for any damage caused by your pet, as well as any extraordinary cleaning required during or following your dog's stay. Any additional damage or cleaning requirements beyond the above will be assessed and charged accordingly.

A valid credit card must be presented upon check-in to cover any such charges. By signing this agreement, you authorize The Ritz-Carlton to charge your credit card for all applicable costs incurred during or after your stay.

2. Acceptable Pets: We warmly welcome all well-mannered, disease-free pets. For the comfort and safety of all our guests, we reserve the right to request the immediate removal of any pet exhibiting unsafe or unacceptable behavior, including but not limited to biting, excessive barking, signs of illness, or inappropriate elimination in public areas, as well as in compliance with requests from local authorities. A maximum of two dogs may occupy each guest room. Guests are responsible for any expenses incurred in relation to the removal of their pet, including transportation and kennel charges.
3. Pet-Friendly Areas: To maintain the comfort and well-being of all our guests, pets are not permitted in the Hotel's public areas, including any locations where food and beverages are served or consumed. We kindly ask that you dispose of your pet's waste in a proper and considerate manner.
4. Pet Control/ Containment in Public Areas: We kindly request that pets be leashed, caged, or securely held at all times while in the Hotel's common areas.
5. Pet-in-Room Door Hanger: Please ensure the provided "Pet in Room" door hanger is displayed on your villa door whenever your pet is inside the room, and that your pet is not left unattended at any time during your stay.
6. Housekeeping: For the comfort and well-being of your pet, Housekeeping will enter your room only when your dog is absent, or if you are present and your dog is leashed or caged. Kindly contact our Call Center to schedule a convenient time for your room to be serviced.
7. Release and Indemnification: You acknowledge and agree to release, defend, and indemnify The Ritz Carlton Abu Dhabi, Grand Canal, The Ritz-Carlton Hotel Company, L.L.C., and The Ritz-Carlton Hotel Company, L.L.C. as operator for The Ritz-Carlton Abu Dhabi Grand Canal, from any and all claims, damages, or liabilities arising from your pet or your pet's stay at the Hotel, including any claims made by third parties.

Agreed and Accepted:

Pet Name

Your Name

Pet Weight

Signature

Today's Date

Mobile Phone Number

Room Number